

Tailored Supply Chain Solutions For High Compliance Industries

Transform your supply chain and gain competitive advantage

Our comprehensive services—including supply chain execution, light contract manufacturing, and our advanced 3PL+ solution—provide end-to-end product lifecycle management, real-time visibility, and seamless data integration.

A Strategic Partner in Your Success



Vendor Managed Inventory: ALOM buyers search the world for the most reliable suppliers producing materials that meet stringent product specification and sustainability requirements. Where possible, we nearsource to mitigate disruption risk and reduce freight time/distance.



Secure Storage with Real-time Traceability: ALOM securely manages inventory and assets globally, ensuring verified compliance in packaging, storage, freight, and labeling. Our secure client order and data analytics portal, COMPASS™ is central to maintaining real-time inventory visibility for serialization, location, transaction history, and stock level or obsolescence alert notification.



Assembly and Fulfillment: Material handling, production, and order fulfillment for every program is meticulously planned with quality controls at each step. ALOM production expertise spans intricate medical and electronic components. ALOM offers secure assembly and ESD controlled areas. Customizable fulfillment solutions include online ordering, scheduling, billing and reporting. 85% of new orders ship same day, reaching 80% of U.S. addresses in under 48 hours via ground delivery.



Data Security and Stakeholder Reporting: Transparency in data collection and stakeholder reporting is critical to regulated industry program success. ALOM is SOC 2 Type 2 certified providing the highest verified levels of data security and privacy protection to our clients and their end-users. We continuously innovate both process and technology to provide required back-end reporting and auditable data for full stakeholder compliance.



Refurbishment and Reverse Logistics: We engineer highly-efficient returns programs covering all possibilities, including recalls, inspection, and reconfiguration. Integrated with our fulfillment and ERP systems, ALOM Return Management (ARM) offers seamless automated returns processing encompassing serial number verification, pre-printed labels, repair, refurbishment, replacement, recycling and disposition.

Certifications

- ISO 9001, ISO 13485, ISO 14001, EPA Green Power Partner
- FDA registered, Rx licensed, HIPAA compliant
- NABP drug and medical device accredited
- SOC 2 Type 2 certified
- WBE – WBENC, WOSB, CPUC
- DOBE – Disability:IN

Industries Served

Healthcare, technology, regulated industries

Awards

- 2024 SDCE Top Supply Chain Projects
- 2024 Top 3PL by MultiChannel Merchant
- 2022 Manufacturing Leadership Gold Award
- 2022 Bay Area Top Work Places
- 2021 Gold Stevie – Mgmt. Team of The Year

NAICS Codes

334614, 541614, 323111, 323120, 334112, 334118, 334419, 334613, 423330, 423610, 423620, 423730, 425110, 454110, 488510, 488991, 493110, 512191, 518210, 522320, 541511, 541860, 541870, 561439, 561910



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Asia Pacific Headquarters

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“ I can't say enough to express how perfectly the ALOM team understood our needs and rapidly implemented a solution that met all our objectives, and then some. We got more than we asked for and everything worked seamlessly. ”

Anonymous per NDA, Operations Compliance Officer

About ALOM

ALOM is an award winning, world-class organization that knows how to optimize processes, mitigate risk, and create supply chain efficiencies that bring competitive advantage to our clients. With an uncompromising quality and service-level focus, ALOM supports our regulated industry clients throughout the delivery continuum of manufacturing and operations, product testing, delivery and fulfillment, stakeholder compliance, and related marketing and support services.

“My personal mission is to build and nurture a high-performance team that takes pride in supporting our customers' goals on a worldwide basis. We are obsessed with quality! This philosophy helped ALOM grow into one of the largest women-owned companies in the U.S.”

Hannah Kain, President and CEO



ALOM was founded in June 1997 by Hannah Kain. Hannah's vision was to create an environmentally and socially conscious supply chain partner offering flawless execution, technology leadership, flexibility, and true client focus.

Enriching the Human Experience Through Exemplary Environmental, Social, and Governance Practices

Sustainability and environmental stewardship: We maintain the highest standards of sustainability internally and through our suppliers to optimize procurement, recycling, source reduction, freight and energy conservation. Our facilities are state-of-the-art and we conduct regular sustainability policy reviews.

Through our NetZero Supply Chain Sustainability initiative ALOM has pledged to achieve a net zero carbon footprint across all supply chain operations by the year 2045.

Supplier and workplace diversity: As a woman-owned company, diversity and inclusion are pillars of our corporate culture. Our diverse supplier program benefits clients both through service excellence and by extending their diversity spend an average of 26.8%. We monitor all suppliers to ensure their values, quality and labor practices align with our own.

Facts at a Glance

- Founded: 1997 by Hannah Kain
- Full company name: ALOM Technologies Corporation
- ALOM stands for: Advanced Logistics Operations and Manufacturing
- Ownership: Privately owned
- Global locations: 20
- Headquarters: Silicon Valley, Fremont, CA
- North America locations: Fremont, CA, Sacramento, CA, Indianapolis, IN
- E-commerce pioneer since 1998
- North America order fulfillment capacity: 20,000/hour
- Assembly capacity per facility: up to 150,000 units/day
- 4X capacity growth 2017–2024

Protecting Our Clients' Brand

Consumer protection is at the heart of our clients' reputations. Therefore, ALOM strictly adheres to world-class ISO standards in process and quality excellence. Quality and safety are key to producing complex and intricate products such as medical or electronic components.

We maintain an unwavering quality focus. We continually measure satisfaction by capturing metrics internally and externally. We ship millions of units for our clients without a single error, achieving Six Sigma quality levels.

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