ALOM

Smarter, Faster Supply Chains for Tech Leaders

Merging Physical and Digital Supply Chain Service Expertise

ALOM understands the complexity of fast-moving tech markets — from global sourcing and trade policy shifts to firmware updates and data security. We deliver end-to-end supply chain, contract manufacturing, and 3PL+ services that accelerate time to market, control cost, and manage full product lifecycle execution with final configuration, serialization, and traceability.

Fully Verified Technology Quality and Compliance

- ISO 9001 certified | QAS accredited | cGMP compliant
- EcoVadis Silver Sustainability certified
- SOC 2 Type 2 certified for network security and data privacy
- 3DPPM Six Sigma quality levels

Visibility, Agility, and Speed Define Technology Supply Chain

Our collaborative approach brings together key stakeholders to define requirements. Our talented supply chain systems engineers and application development specialists start by understanding customer needs. This engagement has revolutionized our technology program performance by implementing new methodologies and technology application. No two ALOM programs are alike. Each is customized to meet specific customer objectives.

Customer Case Study: Laptop Imaging & Fulfillment

Challenge: Replicate and scale customer laptop imaging environment to support remote customer service team with pre-configured plug-and-play laptop imaged with current role and product specific hardware, programs, and support material.

Solution: Closely collaborate with customer IT hardware and software teams to replicate and optimize laptop imaging environment for high-volume system configuration. Solution fully complied with API data integration for secure order intake, serial number mgmt. and returns processing requirements. Final hardware kits customized to user based on installed product image.

Benefits: Based on successful pilot, ALOM fulfilling 100% of program orders with 12-16% annual volume growth. Customer thrilled that ALOM meets 100% configuration accuracy with rapid return processing and disposition.

"Congratulations on a successful imaging pilot within the deadline! This is a HUGE accomplishment, and you all stepped up and delivered!"

ALOM Customer Live Expert Hardware and Logistics Project Manager

Merging the physical and digital supply chain: ALOM provides a global technology brand with high-volume laptop imaging and fulfillment to support its remote customer service team.

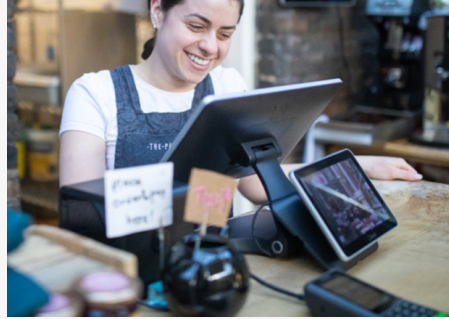### End-to-End Technology Supply Chain Solution Provider

- Demand planning / risk assessment
- Sourcing and procurement
- Inventory management
- Serialization, lot control and traceability
- Light contract manufacturing and kitting
- Digital media duplication
- Late stage postponement and flashing
- E-commerce B2C / B2B order portals
- Variable digital and offset print
- Branded merchandise, POS fulfillment
- Returns management and refurbishment

Delivering Peace-of-Mind and End-User Brand Loyalty to Technology Customers

Native Instruments – Digital music hardware testing, configuration, and B2B / B2C fulfillment

Restaurant POS System Company – Equipment returns, repair, and reconfiguration

Plume – Software flashing, test and fulfillment for wireless signal boost devices

Technology Service Advantage

- Proven and trusted ISO 9001 performer with regulatory compliance expertise
- Redundant QA checkpoints and test protocols
- API enabled data integration and system connectivity
- Device specific flashing and configuration
- ESD-compliant assembly, repair, and rework
- Secure inventory management with serialization
- Fire-marshal rated Lithium-ion battery storage
- Full-spectrum service support includes print/digital marketing and e-commerce portal development
- WOSB certified business
- ALOM CAGE code: 1VJM1

Corporate Responsibility and Sustainability

ALOM is committed to making a positive difference. We maintain the highest standards of sustainability, recycling and environmental stewardship.

- Supplier oversight to safeguard labor and human rights
- Ethical governance meeting international standards
- Turnkey packaging, print, and production/distribution solutions
- Sustainable sourcing with emphasis on product lifecycle management

3PL+ Product Lifecycle Management Solutions

Fabrication facility uptime and product lifecycle management are critical. Therefore, ALOM services include MRO (Maintenance, Repair, and Operations), spare part distribution, and hazmat storage. We support field service and depot repair programs with secure storage and same day order fulfillment.

- Validated MRO and cleanroom supply fulfillment
- Serialized spare parts storage and delivery
- Hazmat-compliant storage and secure handling
- Seamless B2B and B2C subscription reordering

About ALOM

ALOM is a global supply chain management services and solutions provider, serving as a strategic partner to its Fortune 500 customers by expertly conducting their key business functions.

ALOM manages the physical supply chain from procurement, inventory management, contract assembly, digital media and print, to omni-channel fulfillment and returns. ALOM seamlessly integrates digital and financial streams into the physical supply chain, deploying e-commerce and payment solutions, visibility tools, digital delivery tools, data management, and strong back-end systems.

ALOM is proud to deliver its customers' products and services impeccably and uphold their brand reputations.