

Ensuring Supply Chain Health and Well-Being

Healthcare Programs Deliver Peace of Mind and End-User Brand Loyalty

Medical and Healthcare Program Performance Examples

- 2004** – Diabetes test kit device hardware kitting and fulfillment: **Service expansion to include battery reforming and test/inspect**
- 2007** – Respiratory equipment prototype production and testing: **2X faster production and test performance; 100% regulatory compliant**
- 2008** – DNA test kit E-commerce fulfillment and retail distribution: **Scalable fulfillment capacity to meet peak demand—100% serialization**
- 2013** – Diagnostic equipment product information kit printing, packaging and document fulfillment: **Same day fulfillment; zero waste digital print**
- 2019** – Air filtration device inventory management, assembly and fulfillment: **Process optimization for 3X production capacity increase**
- 2020** – Assembly and distribution of COVID-19 test kits: **Rapid onboarding and 5X capacity scaling to produce 1 million test kits/week**



Flawless Six Sigma Quality Protects Every End-user

ALOM has a 19 year history serving the medical and healthcare industries by consistently exceeding stringent supply chain quality requirements. Since 2011 ALOM has been ISO 13485 certified demonstrating total compliance with internationally recognized medical device and healthcare quality and process management requirements. The result is that our award-winning medical industry program teams deliver the highest (Six Sigma) level of operational and quality performance.

Advanced Technology for Efficiency and Data Security

Our expertise and performance directly impact the health and well-being of millions of people around the world. Therefore, there are justified expectations to quality, process control and the highest levels of privacy protection. That is why, in addition to our ISO 13485 and ISO 14001 certification, ALOM is FDA registered, SOC 2 and Privacy Shield certified, and HIPAA compliant. We meticulously track lot and expiration dates, provide temperature-controlled storage and ensure supply chain visibility through serialization and integrated real-time inventory management.

For medical devices with electronic components we offer NAND Flash memory duplication/software installation, ESD handling, repair and configuration, including recycling and disposal.

Utilizing its medical industry quality certification and FDA registered facilities, ALOM literally saved lives producing and distributing COVID-19 test kits during the coronavirus pandemic.

Customer Success

23andMe

Flawless DNA test kit e-commerce fulfillment with serialization and sample return shipping.



Avellino Labs

COVID-19 test kit assembly and distribution with serial and lot number traceability.



Color

Highly-scalable COVID-19 test kit assembly and rapid response distribution.



Medical Supply Chain and Marketing Operations Services



Kitting and Assembly



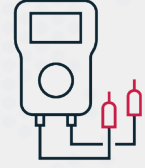
Print Management



Inventory Control



E-commerce Fulfillment



ESD Room Assembly/Repair

ALOM order management technology routes orders, monitors fulfillment status and provides real-time, actionable visibility enabling collaboration between key stakeholders including administrators and program delivery teams.

Medical / Healthcare Service Advantages

- Proven and trusted medical industry supply chain leader with extensive regulatory compliance expertise
- FDA registered and HIPAA compliant
- Real-time, high-visibility material traceability
- Secure, temperature-controlled inventory management with lot rotation and serialization
- Ethical and cost-efficient global materials sourcing and procurement
- CPUC and WBENC certified woman-owned business with strong tier 2 diversity spend (2020 diverse spend over 35%)

Corporate Social Responsibility

We care! We care about people, the planet, ethics and the community. Our values guide our business decisions. We believe in diversity and inclusion. Our commitment has made our team stronger and allowed us to build a top performing, agile and diverse medical industry supply base.

ALOM is committed to making a positive difference for the environment, and we are in a unique position to do so. We maintain the highest standards of sustainability, recycling and environmental stewardship. We are proud recipients of the SDCE Green Supply Chain Award for the past 7 years recognizing ALOM innovation building sustainability into our global operations and customer supply chains.

About ALOM

ALOM is a global leader in supply chain management serving as a partner to its Fortune 500 customers by expertly and seamlessly conducting their key business functions.

We are passionate about quality and committed to delivering our clients' products and services perfectly. As quality leaders we readily exceed industry quality standards. We accomplish this by our obsession with flawless execution, enriching the end-user experience and by treating each client's business as if it were our own.

ALOM operates from 19 global locations with service facilities near major world markets and manufacturing centers.

